

What does a Parent Family Support Advisor do?

Parent Family Support Advisors are there to offer support and guidance for you and your family on various issues such as:

- Self-esteem
- Emotional health
- Parenting concerns
- Emotion coaching
- Family issues
- Learning worries
- Behaviour problems
- Drugs & substance misuse
- Relationships
- Building partnerships between home and school
- Feeling isolated



Parent Family Support Advisors can also direct you to other services or professionals which may be useful for example:

- Health Visitors
- The Family Intervention service (FIS)
- Children's Social Care
- Funding Charities
- CAMHS
- Citizens Advice (CAB)

Parent Family Support Advisors are here to help children and young people make the most of their education and their time at school.

We will work closely with them, their teachers and parents/guardians to help them fulfill their potential. We may also work with the family as a whole.

The work will depend on individual circumstances and we will agree on a plan of support together.

Our support is on a voluntary basis and we will only be able to support the child if their parents sign consent agreeing to the support.

We will usually arrange a meeting with parents/guardians to discuss how the work will take place.

Where will this work take place?

There are a number of ways in which a Parent Family Support Advisor could work with you, for example:

- In school
- In the family home
- Mutually agreed venue outside of school if parents' consent

How is the Service accessed?

Before the Parent Family Support Advisor can become involved with a child, young person and their family they need to have received a request for support using the form that can be found:

- On the School website
- In the school reception area.

The request for help form needs to be completed with as much information as possible as to the reason for the request. This is often very different for each individual situation.

PFSA in our school

Mrs Heidi Kingdon is the PFSA at Meare Village Primary School. She can help support children, young people and families in and out of school. She will always look to understand what is going on for you and look to assist you to help find solutions that might be useful.

You will benefit the most from PFSA support when you fully engage with the advice and/or services that are recommended.

Consent, Confidentiality and Information Sharing

We will always request signed consent from the parent/s agreeing to PFSA support as part of our role.

Whilst Parent and Family Support Advisors offer support and help to parents, carers, children and young people we are aware that some children may need specialist support from other professionals. If this was the case we would discuss this with the referrer, child or young person, parents or guardians as appropriate.

PFSA's will support families by offering the Early Help Assessment which will document the support in place and can be used to access additional services if identified.

As with all our work with children their welfare is of paramount concern and therefore, if issues of safeguarding or child protection arise this will need to be reported to the appropriate authorities. The Parent Family Support Advisor would always endeavour to discuss this with the child or young person, parents or carers where appropriate.

Contact Details

To make a request to see the Parent Family Support Advisor please complete the request form and return to:

- pfsa@meare.school or
- The School Office for the attention of Mrs Heidi Kingdon

Parent Family Support Advisor (PFSA) Support

A guide to Parent Family Support Advisors at Meare Village Primary School



